CONTACT DETAILS FOR SUBMITTING APPLICATIONS FOR ACTION BY THE CUSTOMS AUTHORITIES AGAINST GOODS SUSPECTED OF INFRINGING CERTAIN INTELLECTUAL PROPERTY RIGHTS

List of the customs departments designated by the Member States to receive and process applications for national or Community action, adopted pursuant to Article 5(1) of the European Parliament and of the Council Regulation (EU) No 608/2013 of 12 June 2013[1].

Member State	Customs department competent to receive and process applications	
AUSTRIA	Zollamt Österreich Zollstelle Villach - Competence Center Gewerblicher Rechtsschutz Ackerweg 19 9500 Villach Tel: +43 (0) 50 233 738 Fax: +43 (0) 50 233-5964054 e-mail: ipr@bmf.gv.at	
BELGIUM	Monsieur l'Administrateur général des douanes et accises Service Public Fédéral Finances North Galaxy – Tour A Bd. Du Roi Albert II, 33, Bte 903 B-1030 Bruxelles – Belgique Tel: +32 2 57 841 46 Adresse e-mail service : da.lex.nfisc@minfin.fed.be e-mail: yousaf.jaouhar@minfin.fed.be	De heer Generaal Administrator Federal Openbare Dienst Financiën North Galaxy – Tour A Koning Albert II laan, 33, bus 903 1030 Brussel – België Tel: +32 2 57 841 46 Adresse e-mail service : da.lex.nfisc@minfin.fed.be e-mail: yousaf.jaouhar@minfin.fed.be
BULGARIA	Агенция “Митници” Централно митническо управление Ул. ”Раковски” 47 - 1202 София Tel: +359 2 9859 4528 Fax: +359 2 9859 4067 e-mail: ipr@customs.bg	National Customs Agency Central Customs Directorate 47, Rakovski str. - 1202 Sofia Tel: +359 2 9859 4528 Fax: +359 2 9859 4067 e-mail: ipr@customs.bg

[1] OJ L 181/15, 29.06.2013, p15

Member State	Customs department competent to receive and process applications	
CROATIA	Ministarstvo financija Republike Hrvatske Carinska uprava – Središnji ured Sektor za carinski sustav Alexandera von Humboldta 4a 10000 Zagreb Republika Hrvatska (Republic of Croatia) Tel. Dominik Kozary +385 1 6211 324 Ninoslav Babic +385 1 6211 320 Ines Živičić +385 1 6211 258 Fax. +385 1 6211 005 e-mail: ipr@carina.hr Dominik.Kozary@carina.hr Ines.Zivcic@carina.hr ninoslav.babic@carina.hr Internet: www.carina.hr	Ministry of Finance of the Republic of Croatia Customs Directorate – Central Office Sector for Customs System Alexandera von Humboldta 4a 10000 Zagreb Republic of Croatia Tel. Dominik Kozary +385 1 6211 324 Ninoslav Babic +385 1 6211 320 Ines Živičić +385 1 6211 258 Fax. +385 1 6211 005 e-mail: ipr@carina.hr Dominik.Kozary@carina.hr Ines.Zivcic@carina.hr ninoslav.babic@carina.hr Internet: www.carina.hr
CYPRUS	**Διεύθυνση:** Γωνία Μ. Καραολή & Γρ. Αυξεντίου, Λευκωσία - Κύπρος **Ταχυδρομική Διεύθυνση:** Αρχιτελωνείο, 1440 Λευκωσία - Κύπρος Τηλ: +357 22 601 858/758 e-mail: headquarters@customs.mof.gov.cy Ιστοσελίδα: www.mof.gov.cy/ce	**Address:** Corner M. Karaoli & Gr. Afxentiou, Nicosia - Cyprus **Postal adress:** Customs Headquarters 1440 Nicosia - Cyprus Tel: +357 22 601 858/758 e-mail: headquarters@customs.mof.gov.cy Internet: www.mof.gov.cy/ce
CZECH REPUBLIC	Celní úřad v Liberci Oddělení Správních činností Pracoviště Celního úřadu v Liberci - Hradec Králové Bohuslava Martinů 1672/8a 501 01 Hradec Králové Tel: +420 607 066 957 / +420 495 756 279 Fax: +420 49 5756 200 e-mail: ipr@cs.mfcr.cz Internet: www.celnisprava.gov.cz	
DENMARK	Danish Customs Agency IPR Copenhagen Airport Kystvejen 14 DK-2770 Kastrup Denmark Tel: +45 72 38 01 10 Fax: +45 72 37 11 50 e-mail: ipr@toldst.dk Internet: www.toldst.dk	

Member State	Customs department competent to receive and process applications	
ESTONIA	Estonian Tax and Customs Board Lõõtsa 8a 15176 Tallinn ESTONIA Tel. +372 8800811 +372 880 0812 Fax +372 676 2709 e-mail emta@emta.ee Internet www.emta.ee	
FINLAND	Finnish Customs/IPR applications for action Enforcement department Goods and Traffic Control Valtakatu 51 FI-53100 Lappeenranta FINLAND Tel: +358 29 55200 E-mail: eAFA@tulli.fi	
FRANCE	Direction générale des douanes et des droits indirects Bureau COMINT3 – Section de la propriété intellectuelle et contrefaçon 11, rue Des Deux Communes 93 558 Montreuil Cedex FRANCE Tel: +33 1 57 53 43 54 / +33 1 57 53 43 58 E-mail: contrefac@douane.finances.gouv.fr	
GERMANY	Generalzolldirektion - Direktion V Zentralstelle Gewerblicher Rechtsschutz Sophienstraße 6 D - 80333 München Tel: +49 228 303 61336 Fax: +49 228 303 97556 e-mail: DVB14.gzd@zoll.bund.de Internet: www.ipr.zoll.de	
GREECE	ΑΝΕΞΑΡΤΗΤΗ ΑΡΧΗ ΔΗΜΟΣΙΩΝ ΕΣΟΔΩΝ (ΑΑΔΕ) / ΓΔ ΤΕΛΩΝΕΙΩΝ & Ε.Φ.Κ ΤΕΛΩΝΕΙΑΚΗ ΠΕΡΙΦΕΡΕΙΑ ΑΤΤΙΚΗΣ ΤΜΗΜΑ Ε: ΑΜΟΙΒΑΙΑΣ ΣΥΝΔΡΟΜΗΣ & ΠΡΟΣΤΑΣΙΑΣ ΔΙΚΑΙΩΜΑΤΩΝ ΔΙΑΝΟΗΤΙΚΗΣ ΙΔΙΟΚΤΗΣΙΑΣ Πλατεία Αγίου Νικολάου Δ/νση Ηλ. Ταχυδρ.: telp.attikis@aade.gr Σταθερό Τηλ: +30 210 428 7875 +30 210 451 4476 +30 210 451 5587	Independent authority for public revenues (IAPR) / DG Customs & Excise Attica customs region Unit E: Mutual assistance & intellectual property rights protection Agiou Nikolaou Square 18510 – Piraeus Functional Mailbox: telp.attikis@aade.gr Fixed Tel: +30 210 428 7875 +30 210 451 4476 +30 210 451 5587

Member State	Customs department competent to receive and process applications	
HUNGARY	National Tax and Customs Administration, Intellectual Property Rights Defence Department Address: HU-1135, Budapest, Frangepan str. 87. Tel: +36 1 4373 386 +36 1 4373 393 e-mail: ipr@nav.gov.hu	
IRELAND	Revenue Commissioners, Irish Tax and Customs, Customs Division, Prohibitions and Restrictions Unit, Cross Blocks, Dublin Castle Dublin 2, DO2 F342 Ireland Tel: +00353 1 738 3676 e-mail: rcpr@revenue.ie Internet: www.revenue.ie	
ITALY	Agenzia delle Dogane e dei Monopoli Direzione Dogane Ufficio AEO, compliance e grandi imprese Via Mario Carucci, 71 00143 Roma – Italia Tel: +39 06 50246092 +39 06 50243138 e-mail: dir.dogane.AEO@adm.gov.it dir.dogane.aeo@pec.adm.gov.it Internet: www.agenziadogane.gov.it	Customs and Monopoly Agency Customs Directorate Office name: AEO, compliance and big companies Unit Address: Via Mario Carucci, 71 00143 Roma – Italia Tel: +39 06 50246092 +39 06 50243138 e-mail: dir.dogane.AEO@adm.gov.it dir.dogane.aeo@pec.adm.gov.it Internet: www.agenziadogane.gov.it
LATVIA	National Customs Board State Revenue Service Talejas iela 1, Riga LV-1978, Latvia, Tel: +371 67122689 e-mail: MP.lietvediba@vid.gov.lv Internet: www.vid.gov.lv	
LITHUANIA	Customs Department under the Ministry of Finance of the Republic of Lithuania A. Jaksto 1, LT - 01105 Vilnius Tel: +370 5 266 5000 E-mail: muitine@lrmuitine.lt http://www.lrmuitine.lt	Muitinės departamento prie LR finansų ministerijos Adresas: A. Jakšto 1, LT-01105 Vilnius Tel. +370 5 266 5000 El. p. muitine@lrmuitine.lt http://www.lrmuitine.lt

Member State	Customs department competent to receive and process applications
LUXEMBOURG	Administration des Douanes et Accises Inspection générale opérations sécuritaires Unité Enquêtes judiciaires – Service prohibitions et restrictions Cargo Centre Est L-1360 Luxembourg Tél: (+352) 2818 2818 (central téléphonique) Fax: (+352) 2818 4100 e-mail: contrefacon@do.etat.lu internet: www.douanes.public.lu
MALTA	Director general of Customs Customs House Lascaris Wharf, Valletta VLT 1920 - Malta Tel: +356 23783803 Fax: +356 256 85 300 e-mail: ipr.mtca@gov.mt - +356 79061489 george.agius@gov.mt - +356 23783809 randolph.mizzi@gov.mt - +356 23783802 Internet: www.mtca.gov.mt
NETHERLANDS	Douane Groningen Team IER, Unit Landelijke Taken Postbus 3070 - 6401 DN Heerlen Tel: +31 88 151 2123 Fax: +31 88 151 3181 e-mail: dutchcustoms-ipr-1@douane.nl
POLAND	Revenue Administration Regional Office in Warsaw ul. A. Felińskiego 2A 01-513 Warsaw - Poland Tel: +48 22 510 46 76 Fax: +48 22 510 49 89 e-mail: ict.ias.warszawa@mf.gov.pl
PORTUGAL	Ministério das Finanças Autoridade Tributária e Aduaneira Direcção de Serviços de Regulação Aduaneira Rua da Prata, nº 20/22 1149-027 Lisboa Tel: +351 21 881 3890 Fax: +351 21 881 3984 E-mail: dsra@at.gov.pt Internet: www.portaldasfinancas.gov.pt
ROMANIA	Romanian Customs Authority General Directorate for Coordination Customs Control Al. Ivasiuc Street, district no 1 Bucharest-Romania Tel.: + 40213155858 e-mail: vama@customs.ro gabriela.hura@customs.ro Internet: www.customs.ro

Member State	Customs department competent to receive and process applications
SLOVAKIA	Financial Directorate of Slovak Republic Mierova 23 815 11 Bratislava - Slovakia Tel: +421 2 482 73 101 Fax: +421 2 433 36 448 Email: pdv@financnasprava.sk Internet: www.financnasprava.sk
SLOVENIA	Financial Administration of Republic of Slovenia Customs Department Šmartinska 55, SI - 1000 Ljubljana Tel: +386 1 478 3800 H.C. e-mail: gfu.fu@gov.si
SPAIN	Departamento de Aduanas e impuestos Especiales Subdirección General de Gestión Aduanera Avenida del Llano Castellano, 17 E -28071 Madrid Tel: +34 91 728 95 48 Fax: +34 91 358 34 25 E- mail: ipr.adu@correo.aeat.es Internet: https://sede.agenciatributaria.gob.es
SWEDEN	Tullverket P O Box 27311 SE-102 54 Stockholm Tel: + 46 (0) 771 520 520 E-mail: uppbordsavd.immaterialratt@tullverket.se Internet: www.tullverket.se

ANNEX

E-AFA PROCESSING

COUNTRIES	Information received at that date
Austria	The complete original application – with signature – not scanned and with all attachments in printed form. For the AFA extension, AT accepts the scanned application form by email.
Bulgaria	AFAs are accepted by e-mail only if they are digitally signed. In case they are sent by email but manually signed, there is a need to send the original by post.
Croatia	HR requests to receive digitally signed version of the AFA in pdf via e-mail without the annexes. Croatia does not need paper version of the AFA anymore. But for the time being, HR accepts scanned documents that include a handwritten signature as simple electronic signature (SES).
Cyprus	The original signed AFA shall be sent by post to complement the eAFA. CY requires the original signature of the right holder. CY requests the AFA to be completed with all necessary information such as contact persons and informative material, which can be submitted in annexes.
Czech Republic	CZ requires the original application in pdf format without the annexes. If the application is sent by email, it has to be signed digitally in line with eIDAS Regulation. A scanned copy will not be accepted.
Denmark	The signed scanned AFA can be sent by e-mail to ipr@toldst.dk but please note that it is not a secure mail. It is not necessary to send the annexes, only the signed AFA form.
Estonia	Estonia does not impose a way to send the signed AFA. Digitally signed or signed scanned version of AFA can be sent by e-mail. There is no need to duplicate it by postal way. There is not set conditions for AFA attachments, just the signed form is sufficient.
Finland	Applicants/representatives can send the signed scanned AFA to customs via e-mail without annexes. The usage of digital signatures is fine both for customs and for the applicants.
France	Application forms, whether for a first filing or renewal, and their attachments, must be sent only by electronic way to the above-mentioned e-mail address. There is no need to duplicate it by postal way.
Germany	All AFA have to be lodged electronically via the national System ZGR-online (eAFA). No paper form is requested. Sending of signed application forms via E-Mail is not allowed. Concerning Ex-Officio cases as well as applications via IPEP (as long as there is no digital signature) a signed application form with all annexes is needed.
Greece	Greece accepts via e-mail only a digitally signed document. It is sufficient to send just the signed form (application forms).

	In Greece, there is the possibility for citizens and economic operators to digitally sign a document via APED or GOV.GR. Therefore, an e-AFA must be submitted with the AFA document digitally signed and attached to it in IPEP portal. Alternatively, we accept an e-mail attachment of the digitally signed application.
Hungary	HU does not require the signed AFA to be sent on paper, the electronic scanned version can be sent via e-mail ipr@nav.gov.hu (and just the AFA form without the annexes).
Ireland	Applicants/representatives can send the signed scanned AFA to customs via e-mail without the annexes. IE does provide for digital signature in their national system.
Italy	AFAs have to be submitted via IPEP so that a signed application (digitally or manually) can be downloaded from the Portal and IT Customs is not asking right holders any other tasks. When a signed version cannot be downloaded from IPEP, a scanned version of AFAs duly signed (doesn't matter in which form) has to be sent to Italian Customs by e-mail. The only attachment needed is the document that certifies AFAs which signature has been made in a foreign State (e.g. Apostille, in accordance with internal law). Please note that the "pec" email - dir.dogane.aeo@pec.adm.gov.it – which is better to use, can be used only from another "pec" email ("pec" means posta elettronica certificata). The other web mail address - dir.dogane.AEO@adm.gov.it - can be used from any user.
Latvia	It is possible for applicants/representatives to submit the signed and scanned AFA to customs via email, without the annexes. The main source of information is the application submitted in IPEP and its attachments. It is preferable that the document is signed using the national e-signature format or the ASiC-E format, which is the European Union's standardized format for electronically signed documents. When submitting an AFA, applicants complete the IPEP PDF and they process it at the national level via the official https://www.eparaksts.lv/en/ website or mobile application, where they sign the eAFA form separately.
Lithuania	Applicants or their representatives can submit the signed scanned AFA to Lithuanian Customs via email (muitine@lrmuitine.lt) without annexes. Please note that digital signatures are not yet accepted in Lithuania.
Netherlands	Applicants/representatives can send the signed scanned AFA to customs via e-mail *(at dutchcustoms-ipr-1@douane.nl)*, without annexes. Digital signature is not yet implemented in NL.
Portugal	AFAs have to be submitted via the IPEP Portal and PT does not require the forms and all annexes to be signed, scanned and sent by email. However, applicants must keep the originals of the documents in case they are requested by Customs. Only in

	cases of temporary failure of IPEP, PT admits that the AFAs, signed and scanned, are submitted via e-mail.
Romania	It is possible to send a signed scanned AFA per e-mail or to upload it in the national system as an attached document BUT ONLY if the right holder is not from Romania and does not have a representative in Romania. RO requires all the documents and annexes to be provided when the signed AFA is submitted to Romanian Customs Authority. All AFAs are printed, even if the AFA is digitally signed.
Slovakia	All AFAs must be filed exclusively electronically through IPEP. Applicants can sign applications either digitally or physically. In the case of physical signature, the documents must be sent to the Directorate of Finance by post. Digitally the applications can be signed via the Central Government Portal (ÚPVS). If applicants wish to send attachments to the digital applications, they may do so via the e-mail address pdv@financnasprava.sk.
Slovania	Applicants/representatives can send the signed scanned AFA to customs via e-mail without the annexes.
Spain	If the right holders submits applications through the electronic headquarters: https://sede.agenciatributaria.gob.es/Sede/aduanas/proteccion-propiedad-intelectual/solicitud-intervencion-marcas.html, no additional documentation needs to be submitted. The Spanish system includes the use of digital signature. In the case of applications submitted through IPEP, the signed and scanned PRE-AFA must be sent by post or email.
Sweden	Sweden has not approved digital signature and allows only AFAs with signature in original **via regular post**. Even if the application is sent by regular post, all the annexes is not required, only the signed form is sufficient.